

3/31/2021

## **PROGRAM ADMINISTRATION**

IDAHO LOW INCOME WEATHERIZATION Program Year 2020

## **Program Description**

The Idaho Low Income Weatherization program provides energy efficiency services through a partnership between the Company and local non-profit agencies to residential customers who meet the income-eligible guidelines. Services are provided at no cost to the program participants.

## Program Administration

The Company contracts with Eastern Idaho Community Action Partnership, Inc. ("EICAP") and South Eastern Idaho Community Action Agency ("SEICAA") to provide services. The two agencies receive federal funds allocated to the Idaho Department of Health and Welfare ("IDHW") and administered by the Community Action Partnership Association of Idaho ("CAPAI"). Energy efficiency measures are installed in the homes of income eligible households throughout the Company's service territory by EICAP and SEICAA. The Company is required to fund 85 percent of the cost of approved measures, pursuant to Commission Order No. 32151. Under Advice No. 19-01 filed with Idaho Public Utilities Commission on January 16, 2019, Commission approved reimbursement of up to 100% of related installed costs of ductless heat pumps, effective March 6, 2019. Agencies cover remaining costs with the funding received by IDHW.

By contract with the Company, EICAP and SEICAA are responsible for the following:

- Income Verification Agencies determine participant income eligibility based on CAPAI guidelines. Household's interested in obtaining weatherization services apply through the agencies. The current income guidelines can be viewed at CAPAI's website http://www.capai.org/wx
- Energy Audit Agencies use a United States Department of Energy approved audit tool to determine the cost-effective measures to install in the participant's homes (audit results must indicate a savings to investment ratio of 1.0 or greater).
- Installation of Measures Agencies install the energy efficiency measures
- Post Inspections Agencies inspect 100 percent of completed homes. CAPAI also inspects a random sample of homes. See Appendix 3 for the verification summary.



• Billing Notification – Agencies are required to submit a billing to Company within 120 days after job completion. The agencies include a form indicating the measures installed and associated cost on each completed home along with their invoice.

Table 1 provides information regarding the education offered by the agencies.

Additional Information on Conservation Education by Agencies		
	EICAP	SEICAA
Program Design	Educate Rocky Mountain Power customers about how to conserve energy	Reduce electricity usage and monthly bills for participants of the LIHEAP program.
Target Audience	Rocky Mountain Power customers who receive energy assistance and request energy conservation education	LIHEAP recipients who have not received weatherization program services as a priority. Households can also be identified through SEICAA's other programs
How Company Funds Were Used	Plan to purchase energy efficiency kits after PY 2020/2021 LIHEAP season	Plan to utilize portion of funds for shipping cost and will use remaining to purchase kits in CY 2021
Program Benefits to Participants	Households receive useful tips and tools to help them save energy year around.	Households are educated on how they can reduce kWh usage through behavioral changes in addition to the energy savings benefit of installing energy conservation measures.

Table 1
Additional Information on Conservation Education by Agencies

